

# Acceptance of a Socially Assistive Robot in Dementia Care





Adams AE<sup>1</sup>, Saint SE<sup>2</sup>, Zamer JP<sup>1</sup>, Dahlstrom RJ<sup>3</sup>, Hedin DS<sup>3</sup>, & Beer JM<sup>2</sup>

<sup>1</sup>SimpleC, LLC (Atlanta, GA, USA), <sup>2</sup>University of Georgia (Athens, GA, USA), <sup>3</sup>AME (Maple Grove, MN, USA)



Family and professional caregivers agree on usefulness of robot-assisted care scenarios.

# What We Learned

Personalization is a key design consideration.

Caregivers perceive benefits of Socially Assistive Robots over other technologies.

### Introduction/Background

Assistive technology, such as robots, has the potential to support healthy aging of older adults with and without dementia. Robots can support cognitive and socio-emotional tasks in addition to the traditional help with physical tasks.

The goal of this feasibility study was to determine initial interest, engagement, facilitators, and barriers to support persons living with dementia (PWD) through social interaction via a Socially Assistive Robot.

### **Participants**

#### Family caregivers (N=10)

- Age: M=58 years (SD = 10.3)
- Relationship: Spouse or adult child of a person living with dementia

#### Paid caregivers (N=10)

- Age: M=35 years (SD = 11.7)
- Occupation: 70% CNA, 20% RMA/CMA, 10% other
- Employment: Assisted Living Facilities

## Methodology

#### Introduction

- Demographics questionnaire
- Introduction to Aldebaran NAO robot we called "Archie" (Assistive Robot Companion for Health interaction and Engagement)

Control Hide Image Stop Musi

#### **Care Scenarios**

- Information (e.g., weather, news)
- Hobbies (e.g., bird watching)
- Music/Dance (e.g., The Twist)
- Social Reminiscence (e.g., family)
- Reminders (e.g., stretch, hydration) Relaxation (e.g., stress, breathing)

[Researcher remotely controlled the robot with a series of pre-defined interactions in response to



#### **Closing Interview Example Questions**

participants utterances.]

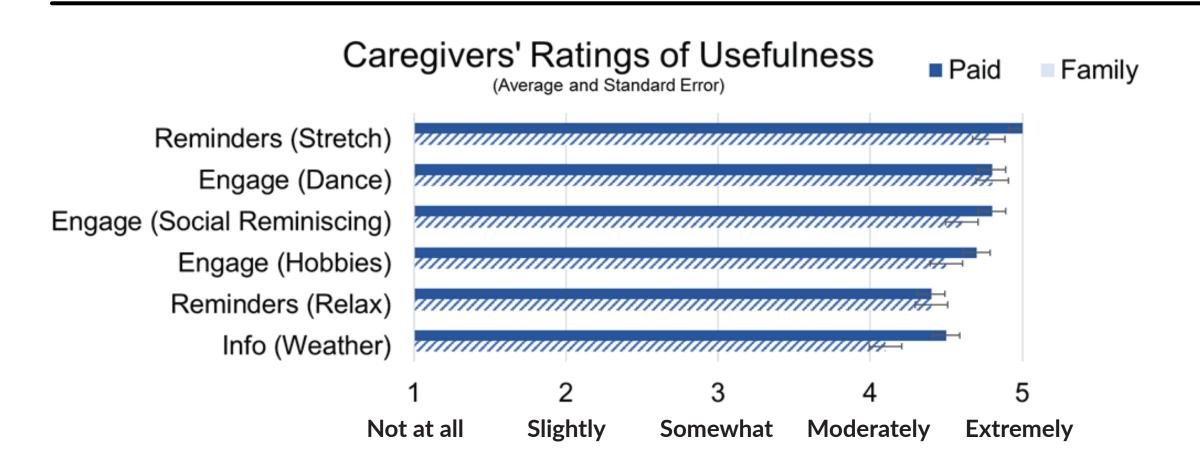
- Do you think most residents would accept the robot?
- Should the voice be male or female?
- Would robot be most beneficial in apartment or in a common area?

#### **Data Analysis**

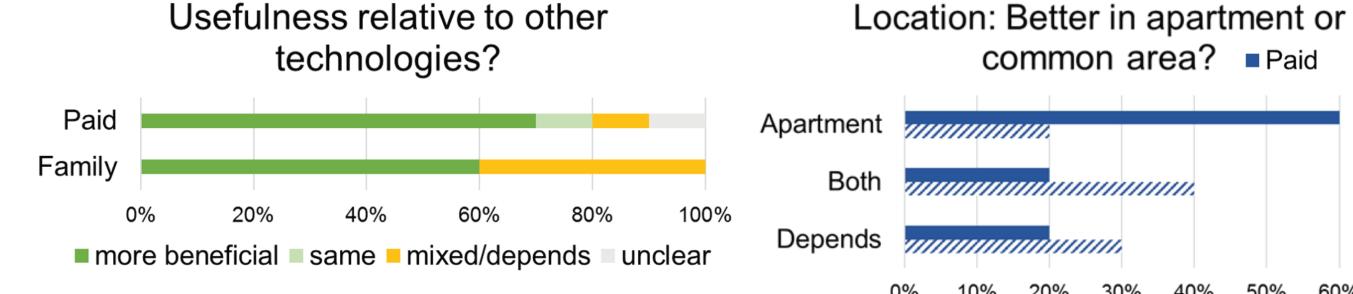
- Participants' ratings of usefulness of each care scenario on a 5-point scale.
- An average of 90% agreement was achieved by 3 coders on 5 transcripts; remaining transcripts were coded once.

### Results

Family and paid caregivers agree on usefulness of six robot-assisted care scenarios



Usefulness seen relative to other technologies and for different locations

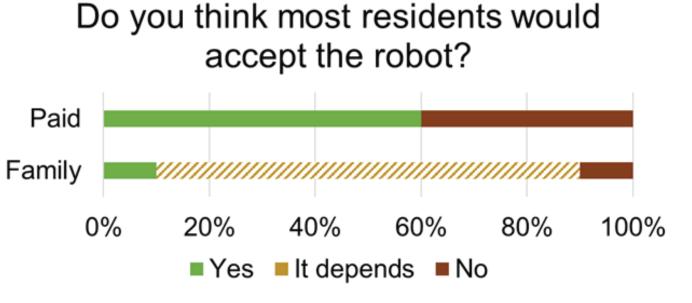


"He [the robot] can guide the experience. He can initiate things and respond to that interaction. Archie [communicates] so they [the residents] can continually interact throughout the [disease] progression, and he [adapts] to them."

"Doesn't require the resident to be technologically savvy."

"He's mobile! The TV is not." "They can touch him."

#### Acceptance is expected, as well as some adjustment time



"I think she would really enjoy something like that. I think she would get used to him after a while. Yeah."

common area? ■ Paid

"It depends on the person and if he needs

one-on-one [attention]. But if you don't have many

people that need one-on-one, the robot would be

good for the whole [common area] environment."

"In a common area, the robot can lead a group

exercise program. I think that's great, too.'

Family

"If you can incorporate him into their routine early on, I feel like that will carry on throughout the progression."

### Acknowledgements

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## **Results (Continued)**

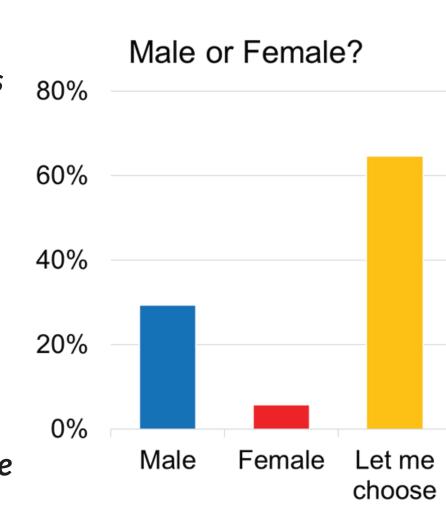
Personalization is key



"I like the idea that [you] could get a software [system] that has 80% some background and could relate to the individual."

"This would be something custom to their interests and needs. And that's really neat."

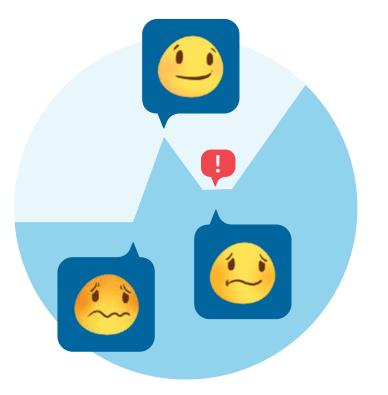
"I think he would be more beneficial [than other technologies], because he's more customized."



### SimpleC Care 360 **Platform of Care**

Care 360 platform captures all health information to notify and alert the recipient, clinicians, and family of change in health status and suggest improvements.

### Progress.



Motivate.

Prioritize.

approach.



The Companion communicates, using

mobile technology, the right message

at the right time. Stimulating digital

therapeutics present and automate

the family and care giver hands-on

knowledge. It is a complete non-drug







#### SimpleC Companion™ **Family Connect**

A mobile application that engages all active family members, in the platform, so everyone works together to communicate and support the care recipient at any time of day. Input to Care 360 is captured and used to improve care.





### **Clinical Connect**

Clinicians are constantly tracking health status across multiple care recipients. Clinical Connect creates an easy way to capture health measures for immediate use on the platform to identify, and head off, health care events for each individual recipient.



Dr. Jenay Beer (UGA) – jbeer@uga.edu Dr. Anne Adams (SimpleC) – aadams@simplec.com